



Dear parents/guardians,

Chestnut Pediatrics is excited to announce that our practice is now offering a patient portal option for families! Using the portal allows secure, convenient communication between you and our office, 24 hours a day, 7 days a week. This type of communication allows us to deliver secure documents at your request, and also allows you to access your child's medical chart from any portable internet device or the privacy of your home. **Developmental screens and other screening tools will be emailed to your portal. These are to be completed prior to your child's scheduled well visit.**

The portal is designed to make your life easier:

- Request well care appointments
- View and print immunization records and growth charts
- Request and print completed school, camp, and sports physical forms
- Request prescription refills
- Send messages to clinical staff
- View, pay and print billing statements
- Update contacts, address, and other demographic information
- View and request specialty referrals
- Review and print care plan
- Receive patient reminders

Note: *The patient portal is meant for communicating NON-URGENT medical needs or concerns only. If you are having a medical emergency, call 911. We ask that you allow 24-48 hours for a response from our office once you send a request via the portal.*

Please contact our front desk who will be able to assist you with your portal account set up. We will give you a username and password to set up your portal account once you provide us with a valid email address. We hope you will register for an account and start taking advantage of all the wonderful features our portal users benefit from.

Sincerely,

Chestnut Pediatrics

To Sign-up for your Patient Portal:

1. Get your account information from the staff today. Provide us with your email address.
2. **Password:** _____
3. Visit: <http://chestnutpediatrics.patientmedrecords.com>

Or go to www.ChestnutPediatrics.com. You can access the portal from our website.

1. Click "Patient Portal Log-In" (You will still need to provide our staff with your email address and be given a temporary password.)
2. Start using the portal!